

# PTC-3440 MODELOS PROBABILÍSTICOS

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## FILA M/M/1/N

Seja  $\rho = \frac{\lambda}{\mu}$ . Mostre que

$$P_n = \rho^n \frac{1 - \rho}{1 - \rho^{N+1}}, \quad n = 0, 1, \dots, N$$

Percentual de utilização do servidor:

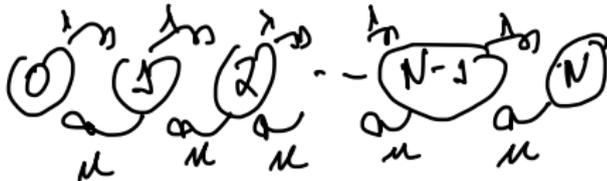
$$U = 1 - P_0 = \rho \frac{1 - \rho^N}{1 - \rho^{N+1}}$$

✓

Probabilidade de Bloqueio:

$$P_B = P_N = \rho^N \frac{1 - \rho}{1 - \rho^{N+1}}$$

M | M | S | N



Estado | Sai = Entru

$$0 \quad \lambda P_0 = \mu P_1$$

$$n \quad (\lambda + \mu) P_n = \lambda P_{n-1} + \mu P_{n+1}$$

$$N \quad \mu P_N = \lambda P_{N-1}$$

$$\lambda P_0 = \mu P_1$$

$$(\lambda + \mu) P_1 = \lambda P_0 + \mu P_2 \Rightarrow \lambda P_1 = \mu P_2$$

$$(\lambda + \mu) P_2 = \lambda P_1 + \mu P_3 \Rightarrow \lambda P_2 = \mu P_3$$

$$\lambda P_{N-1} = \mu P_N$$

$$\lambda P_n = \mu P_{n+1} \Rightarrow P_{n+1} = \left(\frac{\lambda}{\mu}\right) P_n \Rightarrow P_n = \left(\frac{\lambda}{\mu}\right)^n P_0 \quad n=0, 1, \dots, N$$

$$1 = \sum_{n=0}^N P_n = P_0 \sum_{n=0}^N \left(\frac{\lambda}{\mu}\right)^n \Rightarrow P_0 = \frac{1}{\sum_{n=0}^N \left(\frac{\lambda}{\mu}\right)^n}$$

$$\lambda \neq \mu \Rightarrow \sum_{n=0}^N \left(\frac{\lambda}{\mu}\right)^n = \frac{1 - \left(\frac{\lambda}{\mu}\right)^{N+1}}{1 - \lambda/\mu}$$

$$P_0 = \frac{\lambda - \lambda/\mu}{\lambda - (\lambda/\mu)^{N+1}}, \quad \Rightarrow P_n = \left[ \frac{\lambda - \lambda/\mu}{\lambda - (\lambda/\mu)^{N+1}} \right] \left( \frac{\lambda}{\mu} \right)^n$$

$n = 0, \dots, N$

$$L = \lambda_a W, \quad L_Q = \lambda_a W_Q \quad \lambda_a = (\lambda - P_N) \lambda$$

$$\left\{ \begin{aligned} L &= \sum_{n=0}^N n P_n, & W &= \frac{L}{\lambda(\lambda - P_N)}, & W_Q &= W - \frac{1}{\mu} \end{aligned} \right.$$

$$L_Q = (\lambda - P_N) \lambda W_Q$$

$$P = \frac{\lambda}{\mu} \quad \Rightarrow P_n = \left( \frac{\lambda - P}{\lambda - P^{N+1}} \right) P^n$$

$$\Rightarrow U = \lambda - P_0 = \lambda - \frac{\lambda - P}{\lambda - P^{N+1}} = \frac{\lambda - P^{N+1} - \lambda + P}{\lambda - P^{N+1}} = P \frac{(\lambda - P^N)}{\lambda - P^{N+1}}$$

$$P_B = P_N = P^N \frac{(1-P)}{1-P^{N+1}}$$

## EXEMPLO - FILA M/M/1/N

Determine o menor  $N$  em uma fila M/M/1/N de modo que não mais que 10% de chegadas sejam bloqueadas. Considere  $\lambda = 1$  por minuto, taxa de processamento  $\mu$  com custo  $C_\mu$ . Custo de espaço na fila é 80. Logo desejamos minimizar

$$\min C_\mu + 80N.$$

Considere 3 casos:

- 1  $\mu_1 = 0,5$  por min com  $C_{\mu_1} = 100$
- 2  $\mu_2 = 1,2$  por min com  $C_{\mu_2} = 300$
- 3  $\mu_3 = 2$  por min com  $C_{\mu_3} = 500$

$$P_B \leq 0,1$$

(1)  $\mu_1 = 0,5 \Rightarrow$  não existe  $N$  que atenda a essa restrição

(2)  $\mu_2 = 1,2 \Rightarrow N = 6$

$$f(\mu_2, 6) = 300 + 80.6 = \underline{\underline{780}}$$

$$P_B = 7,74\%$$

(3)  $\mu_3 = 2 \Rightarrow p = \frac{\lambda}{\mu} = \frac{1}{2}$

$$P_B = P_N = \left(\frac{1}{2}\right)^N \left(\frac{1 - 1/2}{1 - (1/2)^{N+1}}\right) \leq 0,1$$

$$\left(\frac{1}{2}\right)^N \left(\frac{1}{2}\right) \leq 0,5 \left(1 - \left(\frac{1}{2}\right)^{N+1}\right) \Rightarrow (1-0,5) \left(\frac{1}{2}\right)^{N+1} \leq 0,5$$

$$0,5 \left(\frac{1}{2}\right)^{N+1} \leq 0,5 \Rightarrow \left(\frac{1}{2}\right)^{N+1} \leq \frac{1}{1}$$

$$(N+1) \underbrace{\ln\left(\frac{1}{2}\right)}_{-0,693} \leq \underbrace{\ln\left(\frac{1}{1}\right)}_{-2,3022} \Rightarrow$$

$$-0,693(N+1) \leq -2,3022 \Rightarrow N+1 \geq$$

$$\frac{2,3022}{0,693}$$

5,17

$$N \geq 2,17 \Rightarrow \boxed{N=3}$$

$$f(\mu_3, 3) = 500 + 3 \cdot 80 = \underline{\underline{740}}$$

Minimo

$$P_B = \frac{\left(\frac{1}{2}\right)^3 \cdot \frac{1}{2}}{1 - \left(\frac{1}{2}\right)^4} = \frac{\left(\frac{1}{2}\right)^4}{1 - \left(\frac{1}{2}\right)^4} = 6,67\%$$

$$U = P \frac{1 - P^N}{1 - P^{N+1}} = \frac{1}{2} \cdot \frac{1 - (1/2)^3}{1 - (1/2)^4} = 46,67\% = 7/15 \quad N=3$$

Calcule  $L$ ,  $W$ ,  $L_Q$ ,  $W_Q$ .  $P_n = P^n \frac{1-P}{1-P^{N+1}}$

$$P_0 = \frac{1-1/2}{1-(1/2)^4} = \frac{1/2}{1-1/16} = \frac{8}{15}, \quad P_1 = \frac{1}{2} \cdot \frac{1/2}{15} = \frac{4}{15}$$

$$P_2 = \frac{1}{2} \cdot \frac{1/4}{15} = \frac{2}{15}, \quad P_3 = \frac{1}{2} \cdot \frac{1/8}{15} = \frac{1}{15} \quad \lambda_u = (1-P_3) \frac{\lambda}{1}$$

$$L = 0 \cdot P_0 + 1 \cdot P_1 + 2 \cdot P_2 + 3 \cdot P_3 = \frac{4 + 4 + 3}{15} = \frac{11}{15} = 0,73$$

$$W = \frac{L}{\lambda_u} = \frac{11}{15 \cdot \frac{14}{15}} = \frac{11}{14} \text{ min} = 0,786 \text{ min}$$

$$W_Q = W - \frac{1}{\mu} = \frac{11}{14} - \frac{1}{2} = \frac{4}{14} = \frac{2}{7} \text{ min}$$

$$L_Q = \frac{(1-P_3) \lambda}{\lambda_u} W_Q = \frac{14}{15} \cdot \frac{2}{7} = \frac{4}{15} = 0,267$$

## FILA M/M/s

Suponha que  $\frac{\lambda}{s\mu} < 1$ . Mostre que

$$W_Q = \frac{P(X \geq s)}{s\mu - \lambda}$$

$$L_Q = \lambda W_Q$$

$$W = W_Q + \frac{1}{\lambda}$$

$$L = \lambda \left( W_Q + \frac{1}{\mu} \right)$$

## FILA M/M/S

Defina  $\rho = \frac{\lambda}{s\mu}$ .

$$P(X \geq s) = P_0 \left( \frac{1}{1-\rho} \right) \left( \frac{\lambda}{\mu} \right)^s \left( \frac{1}{s!} \right)$$

$$P_0 = \frac{1}{\sum_{n=0}^{s-1} \left( \frac{(\frac{\lambda}{\mu})^n}{n!} \right) + \frac{(\frac{\lambda}{\mu})^s}{s!(1-\rho)}}$$

## FILA M/M/s

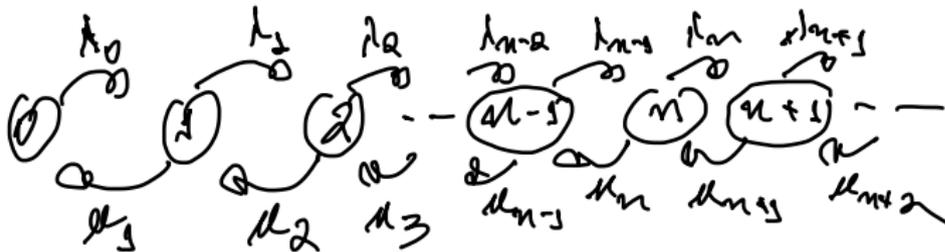
Obtenha  $W_Q$ ,  $W$ ,  $L_Q$ ,  $L$  para o caso

$$s = 2, \quad \frac{1}{\lambda} = 10 \text{ mins}, \quad \frac{1}{\mu} = 15 \text{ mins}.$$

## PROCESSOS DE NASCIMENTO E MORTE

Seja  $\{X(t)\}$  um modelo exponencial tal que  $X(t)$  = número de pessoas em sistema no instante  $t$ . Temos que quando  $X(t) = n$ :

- A) Novas chegadas ocorrem de acordo com tempo exponencial com parâmetro  $\lambda_n$ .
- B) Pessoas deixam o sistema de acordo com um tempo exponencial com parâmetro  $\mu_n$ .



## EXEMPLOS:

1) Processos de Poisson

$$\mu_n = 0, \quad \lambda_n = \lambda, \quad n = 0, 1, 2, \dots$$

2) Processos de Nascimento com taxa de nascimento linear

$$\mu_n = 0, \quad \lambda_n = n\lambda, \quad n = 0, 1, 2, \dots$$

## EXEMPLOS:

3) Fila M/M/1

$$\begin{aligned}\mu_n &= \mu, \quad n = 1, 2, \dots, \\ \lambda_n &= \lambda, \quad n = 0, 1, 2, \dots\end{aligned}$$

4) Fila M/M/1/N

$$\begin{aligned}\mu_n &= \mu, \quad n = 1, 2, \dots, \\ \lambda_n &= \lambda, \quad n = 0, 1, 2, \dots, N - 1, \\ \lambda_n &= 0, \quad n = N, N + 1, \dots\end{aligned}$$

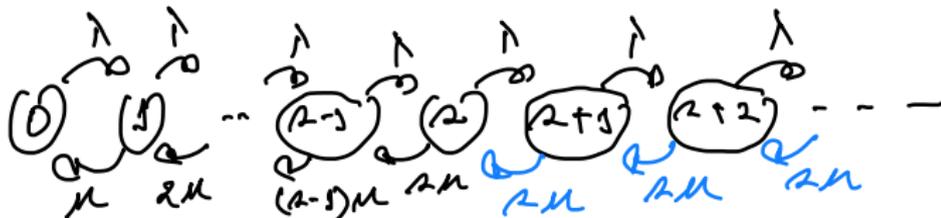
## EXEMPLOS:

### 5) Fila M/M/s (fila com $s$ servidores)

$$\mu_n = n\mu, \quad n = 1, 2, \dots, s$$

$$\mu_n = s\mu, \quad n = s, s+1, \dots$$

$$\lambda_n = \lambda, \quad n = 0, 1, 2, \dots$$

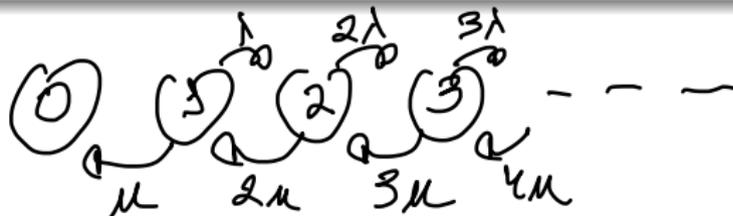


## EXEMPLOS:

### 6) Modelo de Crescimento Linear

$$\mu_n = n\mu, \quad n = 1, 2, \dots$$

$$\lambda_n = n\lambda, \quad n = 0, 1, 2, \dots$$

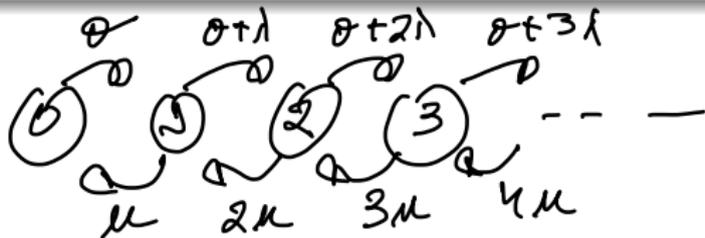


## EXEMPLOS:

### 7) Modelo de Crescimento com Imigração

$$\mu_n = n\mu, \quad n = 1, 2, \dots$$

$$\lambda_n = \theta + n\lambda, \quad n = 0, 1, 2, \dots$$



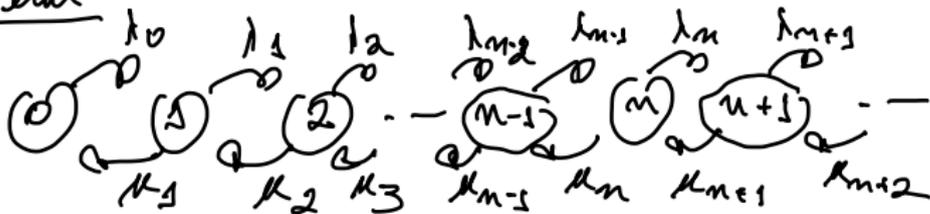
## EXEMPLOS:

### 8) Modelo de Imigração/Emigração

$$\mu_n = n\mu, \quad n = 1, 2, \dots$$

$$\lambda_n = \lambda, \quad n = 0, 1, 2, \dots$$

## Caso Geral



## EQUAÇÕES DE BALANÇO

Sai = Entra

$$\lambda_0 P_0 = \mu_1 P_1$$

$$(\lambda_n + \mu_n) P_n = \lambda_{n-1} P_{n-1} + \mu_{n+1} P_{n+1}, \quad n = 1, 2, \dots$$

Estado	Sai = Entra
0	$\lambda_0 P_0 = \mu_1 P_1$
1	$(\lambda_1 + \mu_1) P_1 = \lambda_0 P_0 + \mu_2 P_2$
⋮	
n	$(\lambda_n + \mu_n) P_n = \lambda_{n-1} P_{n-1} + \mu_{n+1} P_{n+1}$

## EQUAÇÕES DE BALANÇO

Segue que

$$\lambda_n P_n = \mu_{n+1} P_{n+1}, \quad n = 0, 1, 2, \dots$$

Caso das máquinas :

$$(\mu - n) \lambda P_n = \mu P_{n+1}$$

$$\lambda_0 P_0 = \mu_1 P_1 \Rightarrow P_1 = \frac{\lambda_0}{\mu_1} P_0$$

$$(\lambda_1 + \mu_1) P_1 = \lambda_0 P_0 + \mu_2 P_2 \Rightarrow \lambda_1 P_1 = \mu_2 P_2 \Rightarrow P_2 = \frac{\lambda_1}{\mu_2} P_1$$

$$(\lambda_2 + \mu_2) P_2 = \lambda_1 P_1 + \mu_3 P_3 \Rightarrow \lambda_2 P_2 = \mu_3 P_3 \Rightarrow P_3 = \frac{\lambda_2}{\mu_3} P_2$$

Logo

$$P_{n+1} = \frac{\lambda_n}{\mu_{n+1}} P_n = \left[ \frac{\lambda_n \lambda_{n-1} \dots \lambda_0}{\mu_{n+1} \mu_n \dots \mu_1} \right] P_0$$

$$1 = \sum_{n=0}^{\infty} P_n = P_0 \sum_{n=0}^{\infty} \left[ \frac{\lambda_{n-1} \dots \lambda_0}{\mu_n \dots \mu_1} \right] \quad \text{condição } \frac{\lambda_n}{\mu_0} = 1$$

Condição de Equilíbrio :

$$\sum_{j=1}^{\infty} \frac{\lambda_{j-1} \dots \lambda_0}{\mu_j \dots \mu_1} < \infty$$

$$P_0 = \frac{1}{\sum_{f=0}^{\infty} \frac{\lambda_{f-1} - \lambda_0}{\mu_f - \mu_1}}$$

$$P_n = \left[ \frac{\lambda_{n-1} - \lambda_0}{\mu_n - \mu_1} \right] \left[ \frac{1}{\sum_{f=0}^{\infty} \frac{\lambda_{f-1} - \lambda_0}{\mu_f - \mu_1}} \right]$$

$$\left. \begin{array}{l} \lambda_n = \lambda \\ \mu_n = \mu \end{array} \right\} \sum_{f=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^f < \infty \Leftrightarrow \frac{\lambda}{\mu} < 1$$

## EQUAÇÕES DE BALANÇO

Condição de Equilíbrio:

$$\sum_{j=1}^{\infty} \left( \frac{\lambda_{j-1} \dots \lambda_0}{\mu_j \dots \mu_1} \right) < \infty$$

Solução:

$$P_n = \left( \frac{\lambda_{n-1} \dots \lambda_0}{\mu_n \dots \mu_1} \right) \frac{1}{\sum_{j=0}^{\infty} \left( \frac{\lambda_{j-1} \dots \lambda_0}{\mu_j \dots \mu_1} \right)}$$

## EXEMPLOS

Teste do Raio: Considere  $a_n > 0$ . Se  $\lim_{n \rightarrow \infty} \frac{a_{n+1}}{a_n} < 1$  então  $\sum_{i=0}^{\infty} a_n < \infty$ .

- 1 Modelo 5: Equilíbrio se  $\frac{\lambda}{s\mu} < 1$
- 2 Modelo 7: Equilíbrio se  $\frac{\lambda}{\mu} < 1$ .

$$\text{Modelo 5: } \begin{cases} \mu_n = n\mu, & n = 0, 1, 2 \\ \mu_n = \lambda\mu & n = 2+1, \dots \\ \lambda_n = \lambda, & n = 0, 1, \dots \end{cases}$$

$\sum_{n=0}^{\infty} \frac{\lambda^n}{n! \cdot \mu^n} + \sum_{n=0}^{\infty} \frac{\lambda^n}{r! \cdot \mu^2 \cdot (\lambda \mu)^{n-2}}$

$n \geq r+2$   
 $a_n = \frac{\lambda^n}{r! \cdot \mu^2 (\lambda \mu)^{n-2}}, \quad a_{n+1} = \frac{\lambda^{n+1}}{r! \cdot \mu^2 (\lambda \mu)^{n+1-2}}$

$\frac{a_{n+1}}{a_n} = \frac{\lambda}{\lambda \mu} < 1$

Condição de equilíbrio

## EXEMPLOS

$M$  máquinas funcionam em paralelo, com 1 oficina de reparo. Cada máquina funciona antes de quebrar por um período de tempo com distribuição exponencial e taxa  $\lambda > 0$ . Um reparo leva um período de tempo exponencial com taxa  $\mu > 0$ .

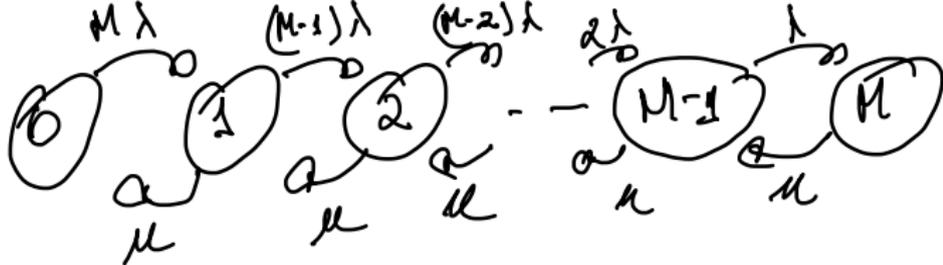
- 1 Em média quantas máquinas não estão em uso? Resposta:

$$L = \sum_{n=1}^M n \left( \frac{\frac{M!}{(M-n)!} \left(\frac{\lambda}{\mu}\right)^n}{1 + \sum_{j=1}^M \left(\frac{\lambda}{\mu}\right)^j \left(\frac{M!}{(M-j)!}\right)} \right) \quad \leftarrow$$

- 2 Qual é a proporção de tempo que cada máquina fica em uso?

Resposta:  $\frac{1}{M} \left(\frac{\mu}{\lambda}\right) (1 - P_0)$

$X(t)$  = número de máquinas fora de uso no instante  $t$ .



$$\mu_n = \mu, \quad \lambda_n = (M-n)\lambda, \quad n = 0, 1, \dots, M-1$$

$$\lambda_n = 0, \quad n \geq M$$

$$P_0 = \frac{1}{1 + \sum_{n=1}^M \frac{M\lambda (M-1)\lambda \dots (M-n+1)\lambda}{\mu^n}}$$

$$= \frac{1}{1 + \sum_{n=1}^M \left(\frac{\lambda}{\mu}\right)^n \frac{M!}{(M-n)!}}$$

$$P_n = \frac{\mu^n}{(n-m)!} \left(\frac{\lambda}{\mu}\right)^m, \quad n = 0, 1, \dots, m$$

$$1 + \sum_{j=1}^m \left(\frac{\lambda}{\mu}\right)^j \frac{\mu^j}{(m-j)!}$$

$$a) L = \sum_{n=0}^m n P_n$$

$$b) Z(t) = \begin{cases} 1 & \text{se máquina } \Delta \text{ funciona em } t \\ 0 & \text{'' '' '' não funciona em } t \end{cases}$$

$$P(Z(t)=1) = E\left(P(Z(t)=1 | X(t))\right)$$

$$= \sum_{n=0}^m P(Z(t)=1 | X(t)=n) P(X(t)=n)$$

$$\left\{ \begin{aligned}
 P(Z(t)=1 | X(t)=0) &= 1 \\
 P(Z(t)=1 | X(t)=1) &= \frac{M-1}{M} \\
 P(Z(t)=1 | X(t)=2) &= \frac{M-2}{M} \\
 &\vdots \\
 P(Z(t)=1 | X(t)=n) &= \frac{M-n}{M} \\
 &\vdots \\
 P(Z(t)=1 | X(t)=M) &= 0
 \end{aligned} \right.$$

$$P_n(t) = P(X(t)=n)$$

$$(M-n)\lambda P_n = \mu P_{n+1}$$

$$\Rightarrow (M-n)P_n =$$

$$\frac{\mu}{\lambda} P_{n+1}$$

$$\sum_{n=1}^M P_n = 1 - P_0$$

$$P(Z(t)=1) = \sum_{n=0}^M \left( \frac{M-n}{M} \right) P_n(t)$$

$$P(Z(\infty)=1) = \sum_{n=0}^{M-1} \left( \frac{M-n}{M} \right) P_n = \frac{\mu}{\lambda M} \left( \sum_{n=0}^{M-1} P_{n+1} \right) = \frac{1}{M} \left( \frac{\mu}{\lambda} \right) (1 - P_0)$$

$$J = P_0 \left( 1 + 5 \frac{\lambda}{\mu} + 20 \left( \frac{\lambda}{\mu} \right)^2 + 60 \left( \frac{\lambda}{\mu} \right)^3 + 120 \left( \frac{\lambda}{\mu} \right)^4 + 120 \left( \frac{\lambda}{\mu} \right)^5 \right)$$

## EXEMPLOS

Considere  $M = 5$ . Compare os casos:

- 1  $\lambda = \mu$
- 2  $\frac{\lambda}{\mu} = \frac{1}{2}$

$M=5$  ①  $\lambda = \mu$   $P_0 (1 + 5 + 20 + 60 + 120 + 120) = 5$   
 $\underbrace{\hspace{15em}}$   
 $326$

$$P_0 = \frac{1}{326}, \quad P_1 = \frac{5}{326}, \quad P_2 = \frac{20}{326}, \quad P_3 = \frac{60}{326}$$

$$P_4 = \frac{120}{326}, \quad P_5 = \frac{120}{326}$$

$$L = 1 \cdot \frac{5}{326} + 2 \cdot \frac{20}{326} + 3 \cdot \frac{60}{326} + 4 \cdot \frac{120}{326} + 5 \cdot \frac{120}{326}$$

número  
medio de  
máquina fuera de uso

$$= \frac{1305}{326} \approx 4$$

$$\% \text{ tiempo en uso} = \frac{1}{M} \left( \frac{\mu}{\lambda} \right) (1 - P_0) = \frac{1}{5} \cdot 1 \cdot \left( 1 - \frac{1}{326} \right) \approx 20\%$$

$$\textcircled{2} \quad \frac{\lambda}{\mu} = \frac{1}{2} \Rightarrow \frac{\lambda}{\mu} = \left( \frac{1}{2} \right) \left( \frac{2}{\lambda} \right)$$

$$\text{Mostro pul: } P_0 = \frac{4}{109}, P_1 = \frac{10}{109}, P_2 = \frac{20}{109}$$

$$P_3 = \frac{30}{109}, P_4 = \frac{30}{109}, P_5 = \frac{15}{109}$$

$$L = 3,02 \quad (\text{ou } 23,2\%)$$

$$\% \text{ tempo em funcionamento} = 38,5\% \quad (\text{ou } 22,2\%)$$